

Flood Sources FAQs

1. I don't know what flood source goes with a Siemens E-Cam?

EZIP provides a camera cross-reference sheet in the Application Guide under the "tools" section of this website. The sheets, broken down by camera manufacturer, will have all flood source options as well as OEM recommended nominal source activities.

2. I can't find what I am looking for on your website. Are there other options available?

EZIP manufactures sources for different types of modalities and can customize almost any of its existing products. Please contact us for pricing and availability on any custom source.

3. I have extra source(s) I want to return. Can you take them back?

EZIP can take back most nuclear medicine sources / isotopes beyond the one for one disposal program for a cost. Please contact us for additional information.

4. I just ordered a Peflexion flood source. Will the source crack, crease, flake, curl or tear over time?

No. The Perflexion™ active element material was custom-formulated for IPL to meet the demands of years of use and abuse. You can fold, bend, crush and pull this material without deforming or damaging the source, and it will not crease, crack, flake or tear over time. In addition, the polymer "memory" ensures that the source will return to flatness even after being stored in a rolled configuration. IPL has performed extensive fatigue testing on the polymer, and Perflexion™ shows excellent integrity and uniformity even after several working lives' worth of fatigue.

5. Will my flood source come with the ProKase™?

Flood sources are not automatically shipped with a ProKase. Pricing for the ProKase is available on this site.

6. If I do not order a new flood source container, how will my flood source be shipped?

Flood source will be shipped in our six sided lead Pb-Shipper (standard rectangular floods) or our PbShipper-C (cardiac sized) floods. Both boxes are TYPE-A DOT certified.

7. What is your exchange policy for any new purchases?

We will take back your spent source on any new purchase on a one to one exchange. All return authorization numbers, return instructions and other documents will be sent with the new source. ***This policy is only active for sources shipped in North America. International shipments will incur a disposal fee charge. Please contact us for pricing outside of North America.***

8. I didn't get a return kit with my new source. What do I do?

Please go to the "Support" section of this website for a printable version of our return kits.